Electronic Acknowledgement Receipt				
EFS ID:	2144411			
Application Number:	10617965			
International Application Number:				
Confirmation Number:	4134			
Title of Invention:	SYSTEMS AND METHODS FOR MONITORING AND CONTROLLIN BUSINESS LEVEL SERVICE LEVEL AGREEMENTS			
First Named Inventor/Applicant Name:	Hung-Yang Chang			
Customer Number:	46069			
Filer:	Frank Chau			
Filer Authorized By:				
Attorney Docket Number:	YOR920030197US1 (8728-627			
Receipt Date:	30-AUG-2007			
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Application Type:	Utility under 35 USC 111(a)			

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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	New or Additional Drawings	YOR920030197US1_transmi ttal_of_formaldrawings.pdf	224428	no	9
	New of Additional Drawings		ttal_of_formaldrawings.pdf	dd7c069321801097efdc6317e1914ec0 e424af36	no
Warnings:					

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### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.